

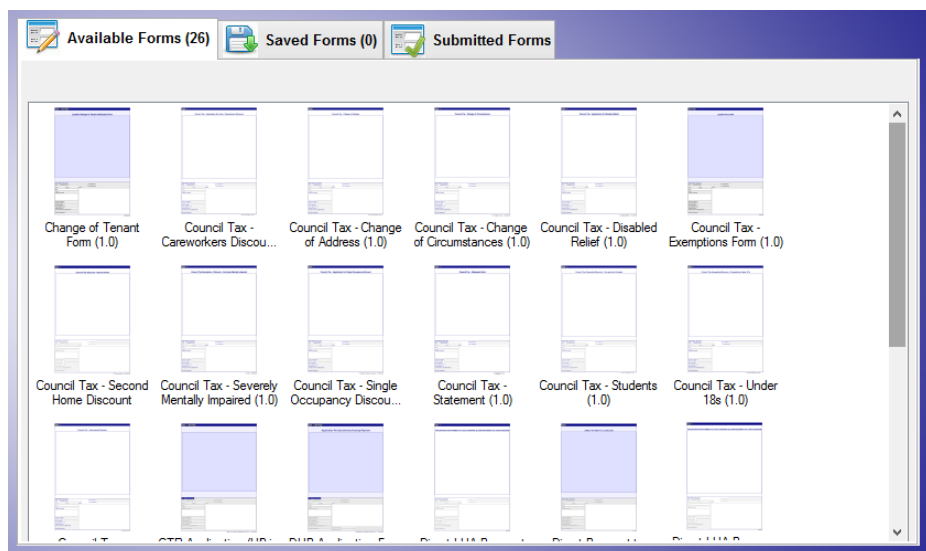
Offline Module

Authorised users can create offline versions of forms, and download blank and partially completed forms to their tablets, laptops and pcs for completion where internet connection is unavailable, once completed the forms are held in a pending area, and automatically submitted when internet connection is available.

Offline Forms

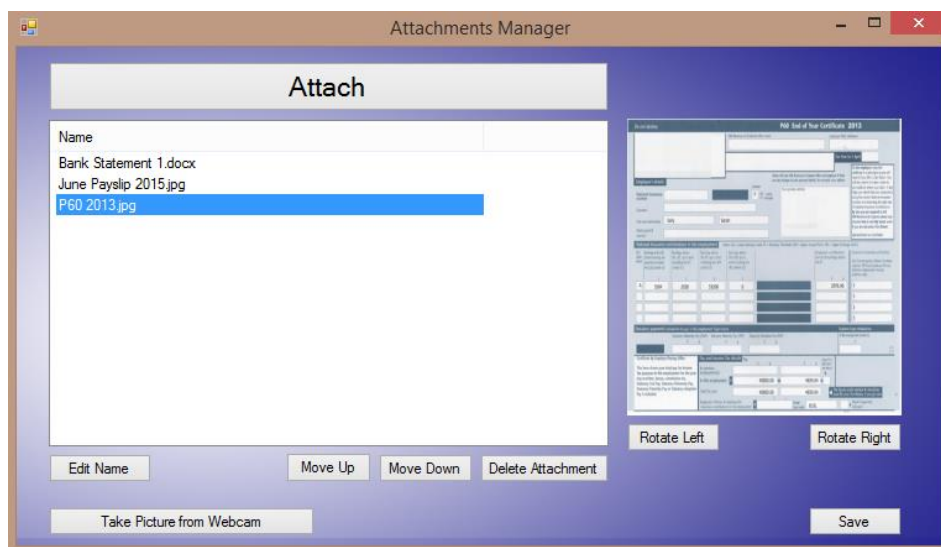
Our offline forms are completed in exactly the same way as our online forms. The same functions are mirrored and work fully on our offline forms; adding attachments, printing, e-signing, loading and saving data.

Someone who is completing the form on behalf of a claimant will have access to blank forms from their offline library (below), they will be able to see all the offline available forms library, as well as saved and submitted forms.



Evidence Capture

Attachments (for example: copies of wage slips as a proof of income) can be uploaded to the form once it is ready to be submitted. Claimants can also use the camera on the device being used to complete the form to photograph any evidence and upload it to their form, as required, as well as attaching any files from their computer via the upload function - this allows some basic features such as rotating images.



Home Visits

The technology allows users to help anyone unable to make their claim online, over the telephone or come into the officers by offering a home visit to complete the form.

The form runs completely offline and is therefore unaffected by lost connections or stalled servers. The forms in-built intelligence ensures areas of the form are skipped if irrelevant to the claimant's circumstances.

Benefits

- Forms can be completed without internet connection
- 100% reliable
- Paper free process
- Evidence capturing
- Can be used for assisted claims, self-service and visiting officers.